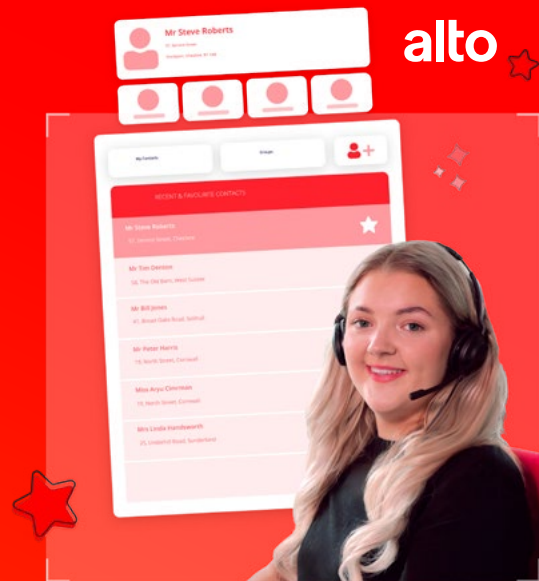


Tailored answering services for estate & letting agents

Over 2,500 estate agents rely on Moneypenny to manage their customer conversations. We give you a lead receptionist and small supporting team to act as trusted members of your in-house team. With our Alto integration, every enquiry is captured and logged instantly in your CRM - helping your team respond quickly and focus on converting new leads.



Cerys, Moneypenny Receptionist

Flexible support when you need it most

Infinitely more reliable and cost-effective

Complements remote working

Calls transferred to you anywhere

Seamless service delivery

Freedom to get on with what you do best

Fully auditable call & message history

Online portal access to review at any time

Zero downtime with 24/7, 365 provision

Evening, weekend and full around-the-clock cover all available

CRM integrations and more available

Includes creating new contacts directly in Alto

What our clients have to say

“

Money Penny makes sure no opportunities are missed. Every enquiry is captured, and our operations are more efficient than ever, allowing us to focus on clients.

BELVOIR!

“

Money Penny integrates seamlessly with our CRM, capturing every enquiry, qualifying prospects, and delivering high-quality leads straight to our sales team.

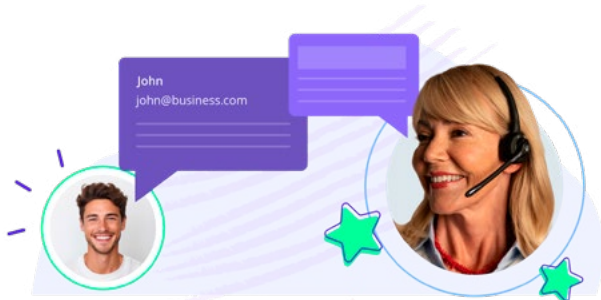
Castle|||Green

Money Penny x Alto: how it works

1

Money Penny Receptionists answer your inbound calls

Our dedicated property team knows the industry inside out. Briefed by you, they'll get to know how you and your team like to work and answer calls exactly as if based in your office - impressing your clients with every interaction.



2

During calls

With all your company information at their fingertips, we have natural, free-flowing conversations with your callers. By capturing all the details you deem important and asking the right questions, we pre-qualify leads there and then.

3

New contacts created directly in Alto

Once a call is complete, all the information we've gathered is added instantly into Alto as a new contact, giving your team everything they need in real time - and allowing them to focus on converting those contacts into clients.

